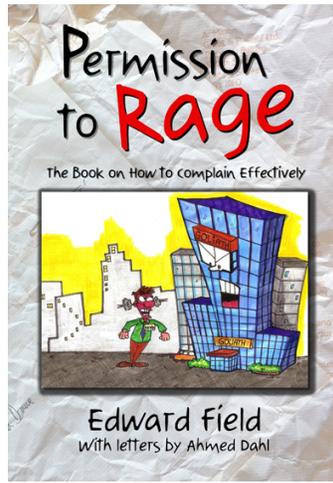


PERMISSION TO RAGE
THE BOOK ON HOW TO COMPLAIN EFFECTIVELY
by Edward Field



David just armed himself, and every Goliath is running scared...

We complain incessantly about the weather and other issues over which we have absolutely no control, but serve us a cold, undercooked meal or a frock that falls apart the first time we wear it and we'll mumble under our breath, lacking the courage or knowledge of how to deal with it.

After countless years of writing letters of complaint, **Edward Field** has overturned parking fines, received cheques, vouchers, gifts, a bike and even a hamper from his bank. He has frequently achieved justice where most others give up and now shares his experience to give *you* the tools to complain effectively.

In **Permission to Rage** he unfolds his successes, and occasional failures, and shows how ordinary people *do* have the power to beat the faceless, corporate behemoths that behave as though beyond reproach. With the courage to make a stand and the right approach, David *does* beat Goliath, and Edward shows exactly how.

Written by the bloke next door with ordinary problems that *everybody* encounters, this is a simple, accessible lesson in how to formulate your argument, select your weapons of choice and win *your* battle with the bureaucrats. **Permission to Rage** is an anecdotal, informative and humorous manual filled with letters and case studies, for everyone who ever wanted to complain but was too afraid to do so.

Permission to Rage: The Book on How to Complain Effectively is published in paperback and for Kindle by LightMouse on 17 November 2014, priced £6.99 to order from Amazon.

- ENDS -

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About the Author

Edward Field has almost 20 years' experience working in the theatre and events industry, through [Squiracle Entertainment](http://SquiracleEntertainment), as stage manager, venue producer, speaker manager, scriptwriter and VOG (Voice of God). He has edited several novels for other writers, has three children's plays on the South African curriculum and reviews films, rants, inspires and celebrates cake as The Squiss at www.squiss.co.uk.

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